

## **Disclaimer**

The Kegelmaster is to be considered a physical fitness product. Improper use of any physical fitness product can cause injury to the user. You agree that you alone are responsible to ascertain that the product is suitable and safe for your personal use and that you use the product at your own risk.

If you ignore any medical advice given to you, you do so at your own risk. Kegelmaster Australia Pty Limited does not in any way condone or encourage anyone to ignore any medical advice given. If you have a medical condition you agree it is your responsibility to have a proper diagnosis from a suitably qualified medical professional and to follow the advice given to you regarding your condition.

You agree that the liability of Kegelmaster Australia Pty Limited shall not in any case exceed the purchase price of the product in respect of which liability arises and this limitation shall apply to liability howsoever arising whether in contract or in tort and in the case of liability arising from breach of contract Kegelmaster Australia Pty Limited shall be under no liability for damages or consequential loss to you arising from such breach.

## **Delivery**

Australian Orders - All orders are dispatched from our warehouse in Australia by courier mail. Delivery can take 3 – 10 working days depending upon your location in Australia. The delivery charge is \$10.00.

Kegelmaster Australia Pty Limited will use its best endeavours to post all orders within 5 working days of receipt of order and funds clearing. Please note however, at exceptionally busy times dispatch can take up to 10 business days and Kegelmaster Australia Pty Ltd reserves the right to extend this time period in exceptional circumstances.

You agree that it is your responsibility to notify Kegelmaster Australia Pty Limited within two weeks of ordering if you have not received your goods within that time.

International - International deliveries will vary from country to country and you will be advised of delivery cost and arrangements at the time of ordering. International orders may be subject to import duties and/or taxes at the point of entry to your country. You may also be liable for customs clearance or other fees. You agree that the responsibility for these charges rests solely with you. Delivery times will also vary from country to country.

## **Refund Policy**

Please watch the instructional DVD or read thoroughly the 'Instructions for Use' sheet **before** breaking the factory seal on the Kegelmaster box. Kegelmasters that have not been opened may be returned without question or qualification - up to 60 days from the date of purchase. For health reasons, used Kegelmasters may not be returned. If you open and use your Kegelmaster and have any questions or problems we will provide unlimited free phone or email consultation until you are successful with our product.

Unopened kegelmasters may be returned to Kegelmaster Australia Pty Limited, 15 Leyburn Cres, Forest Lake, QLD 4078, Australia. A refund of the purchase price of the kegelmaster (less the shipping fee) will be paid to you on return of the 'complete package' (this includes the Kegelmaster, the packaging, the brochures and the Instructional DVD). The shipping fee is non-refundable.

## **Telephone Support**

Customer back-up support by phone or email is offered to you if you decide to purchase the Kegelmaster. If you decide to utilise this support you agree that this does not take the place of advice given by a medical professional. This support is given to assist you in succeeding with the Kegelmaster and you are strongly advised to utilise this before deciding the Kegelmaster is not for you, and thereby missing out on the benefits regular use of this product can bring.

## **General**

Kegelmaster Australia Pty Limited reserves the right to change these terms and conditions. Any new terms and conditions will be effective immediately they are posted on the website [www.kegelmaster.com.au](http://www.kegelmaster.com.au). You agree that any changes made to these terms and conditions will apply to you, even if the changes take place after you place an order or receive any goods you order from this website. You agree that it is your responsibility to revisit this page on occasion to keep up to date with these terms and conditions.

These terms shall be governed by and interpreted in accordance with the laws of Australia.

## **Medical disclaimer**

The content of the website [www.kegelmaster.com.au](http://www.kegelmaster.com.au) is offered for information purposes only and is not intended in any way to be a substitute for medical advice. It should not be used for diagnosing or treating a health problem. If you have, or suspect you may have a health problem you should consult an appropriately qualified professional health care provider.